

Terms & Conditions

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Last Updated: 1st May 2026

Welcome to Pineal Entertainment. These Terms & Conditions govern the use of our website and services operated by Spiralverse OÜ.

By accessing this website or engaging our services, you agree to these Terms & Conditions.

1. Company Information

Pineal Entertainment is operated by Spiralverse OÜ, a company registered in Estonia.

Registered Headquarters Address:

Building A1, Dubai Digital Park, Dubai Silicon Oasis, Dubai, United Arab Emirates
4333

Email: shreepad@pinealentertainment.com

Phone : +971585058496

2. Services

Pineal Entertainment provides creative media production services & Marketing agency including but not limited to:

- Commercial filmmaking
- Tourism campaigns
- Real estate cinematography
- Brand storytelling
- Fashion/editorial productions
- Social media content creation
- Drone videography
- End to End Marketing

All services are subject to project scope, availability, and written agreement between both parties.

3. Quotations & Payments

Project quotations are customized based on production requirements.

Deposits

A deposit may be required before project commencement.

Final Payment

Final deliverables may only be released once full payment has been received unless otherwise agreed in writing.

Payment Methods

We may accept:

- Bank transfer
- Wise payments
- Card payments
- Other approved payment methods

All payments must be completed in the agreed currency.

4. Client Responsibilities

Clients are responsible for:

- Providing accurate project requirements
- Obtaining required permissions for locations/talent when applicable
- Reviewing deliverables within reasonable timelines
- Providing timely feedback

Delays caused by missing client information may impact delivery timelines.

5. Intellectual Property

Unless otherwise agreed in writing:

- Pineal Entertainment retains ownership of raw footage and production materials

- Clients receive usage rights for final delivered content upon full payment
- Portfolio usage rights are retained by Pineal Entertainment for promotional purposes

Unauthorized resale, redistribution, or modification of deliverables without written permission is prohibited.

6. Revisions

Reasonable revisions may be included depending on the agreed project scope.

Additional revisions beyond the agreed scope may incur extra charges.

7. Cancellations & Refunds

All cancellations and refunds are governed by our Refund Policy and Cancellation Policy available on this website.

8. Limitation of Liability

Pineal Entertainment shall not be liable for:

- Indirect or consequential losses
- Delays caused by circumstances beyond reasonable control
- Third-party platform issues
- Travel disruptions
- Weather-related interruptions

Maximum liability shall not exceed the amount paid for the specific service.

9. Website Usage

Users may not:

- Copy or redistribute website content without permission
- Attempt unauthorized access to the website
- Use the website for unlawful purposes

All website content including videos, images, branding, and text remains intellectual property of Pineal Entertainment unless otherwise stated.

10. Privacy

Use of this website is also governed by our Privacy Policy.

11. Governing Law

These Terms & Conditions shall be governed in accordance with the laws of Estonia.

Any disputes arising from these terms shall be subject to the jurisdiction of the appropriate courts in Estonia.

12. Contact

For inquiries regarding these Terms & Conditions, contact:

Pineal Entertainment
Operated by Spiralverse OÜ

Email: shreepad@pinealentertainment.com

Website: Pineal Entertainment